

Safeguarding adults In Cornwall and the Isles of Scilly a safeguarding adults referral is called a safeguarding adults alert. You can make an online referral via the portal on our website: make an online safeguarding referral If you wish to speak to someone in Adult Social Care please call 0300 1234 131. You will be put through to the Access Team who will listen to what you have to say and will ask you questions so they fully understand the concerns you are raising. When the offices are closed you can call 01208 251300 for emergencies only. Safeguarding children If you wish to report an incidence of abuse or neglect, please contact the central referral unit on 0300 123 1116 or email multiagencyreferralunit@cornwall.gov.uk Outside normal working hours there is an out of hours service available to ensure that urgent situations are responded to appropriately. The out of hours service runs from Monday to Thursday 5.15pm (4.45pm on Fridays) until 8:45am weekdays and for 24 hours on Saturdays and Sundays. Please call 01208 251300.